

# MOT AUDITING THAT IMPROVES STANDARDS AND COMPLIANCE

## WHY SHOULD YOU DO AN MOT AUDIT?

DVSA has changed the way that an MOT VTS is regulated, with the requirement to complete self-checks becoming more prevalent. Gone are the days when the local DVSA VE would visit every shop to check on process, standards and calibration.

MOT Managers have a defined role to fulfil.

The AE Consultant role has been created to support you.

Today the modern MOT station must adhere to strict standards.

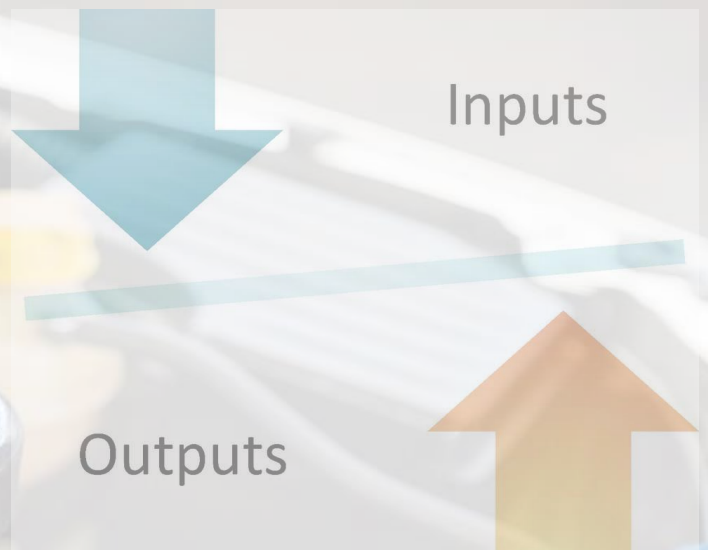
Failures will result in the loss of your VTS licence costing the business dearly.

# FOURMATIVE MOT AUDIT - WHAT IT IS

The Fourmative MOT auditor will visit your premises for an initial 1-day. They will conduct an Audit to benchmark you against a predefined set of standards.

More than 100 areas will be checked, and a report will be created with detailed findings, photographs and timed action plans for follow up and measurement. The Audit will cover

- Premises and Signage
- Tooling and Calibrations
- Staff Interviews
- Observation of MOT testing
- MOT paperwork & documentation
- Quality control



The Fourmative MOT Auditor provides...

- Bespoke Quality Control system to address your individual business needs
- MOT Manager training to develop their skills through coaching and support, all whilst on-site
- Our location is your location we come to you and complete all support, observation and coaching, looking at your processes, staff and procedures
- AEC role support at a distance – with regular checks on your data

# FOURMATIVE MOT AUDIT - WHAT IT DOES

Ultimately, we work for you, our experienced auditor will give you advice, provide you with best practice solutions towards maximising the MOT service that you provide to your customers

Our current customers receive the following benefits

- Best practice for the whole Service department
- Efficient controls and measurement of DVSA standards
- Management information and KPI controls
- MOT staff development and on-site coaching





# FOURMATIVE MOT AUDIT - PROCESS

## Action Planning

Defined outcome of clear objectives to ensure continuous improvement

- Creating an Action with the Site Manage
- Defined areas on which the Site Manage will focus
- Ensuring a culture of continuous improvement is adopted
- AEC remote support with alerts to focus you on any areas of concern



Following the VT56 process for the legal and compliance requirements of a VTS

- Supporting you in the achievement of the highest
  - Customer Service for MOT and beyond
  - Covering all aspects of manager roles and responsibility



If you have a single site, an Independent VTS or you are part of a large Dealer group with multiple outlets we can undertake the Audit for a fixed and very competitive fee.

CONTACT US TODAY FOR A BESPOKE QUOTATION,  
CALL

**01280 828 100**

OR EMAIL

**[engage@fourmative.com](mailto:engage@fourmative.com)**

FOR MORE INFORMATION, VISIT

**[www.fourmative.com](http://www.fourmative.com)**

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